



## **Economic Crime Committee of the Police Authority Board**

**Date:** FRIDAY, 18 OCTOBER 2019

**Time:** 11.00 am

**Venue:** COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

**Members:** Nicholas Bensted-Smith (Chairman)  
Simon Duckworth  
Douglas Barrow (Ex-Officio Member)  
Deputy Keith Bottomley  
Alderman Emma Edhem  
Andrew Lentin  
Deputy Robert Merrett  
Deputy Henry Pollard  
Deputy James Thomson (Ex-Officio Member)  
James Tumbridge

**Enquiries:** Alistair MacLellan / [alistair.maclellan@cityoflondon.gov.uk](mailto:alistair.maclellan@cityoflondon.gov.uk)

**Lunch will be served for Members in the Guildhall Club at 1pm**

**N.B. part of this meeting may be subject to audio-visual recording.**

**John Barradell  
Town Clerk and Chief Executive**

# **AGENDA**

## **Part 1 - Public Agenda**

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

To agree the public minutes and non-public summary of the meeting held on 5 July 2019.

**For Decision**  
(Pages 1 - 4)

4. **PUBLIC REFERENCES**

Joint report of the Town Clerk and Commissioner.

**For Information**  
(Pages 5 - 8)

5. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

6. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

7. **EXCLUSION OF THE PUBLIC**

**MOTION** – that that under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Act.

**For Decision**

## **Part 2 - Non-Public Agenda**

8. **NON-PUBLIC MINUTES**

To agree the non-public minutes of the meeting held on 5 July 2019.

**For Decision**  
(Pages 9 - 14)

9. **NON-PUBLIC REFERENCES**

Joint report of the Town Clerk and Commissioner.

**For Information**  
(Pages 15 - 16)

- a) **16/2019/P - Use of Specials in Economic Crime Directorate** (Pages 17 - 22)  
Report of the Commissioner.

- b) **13/2019/NP - National Policing Strategy for Fraud** (Pages 23 - 42)  
The Commissioner to be heard.
- c) **14/2019/NP - Headline Figure for Investment in National Policing Strategy for Fraud** (Pages 43 - 46)  
Report of the Commissioner.

10. **SHAPING NATIONAL NARRATIVE AROUND ECONOMIC CRIME**  
The Commissioner to be heard.

**For Discussion**  
(Pages 47 - 102)

11. **ECONOMIC CRIME DIRECTORATE PERFORMANCE REPORT - QUARTER 2: JULY - SEPTEMBER 2019**  
Report of the Commissioner.

**For Information**  
(Pages 103 - 126)

12. **FRAUD: TIME TO CHOOSE - NATIONAL REPORT BY HMICFRS - SUMMARY OF CITY OF LONDON POLICE PROGRESS AS AT 1 OCTOBER 2019**  
Report of the Commissioner.

**For Information**  
(Pages 127 - 134)

13. **ECONOMIC CRIME VICTIM CARE UNIT PERFORMANCE TO 30 SEPTEMBER 2019**  
Report of the Commissioner.

**For Information**  
(Pages 135 - 138)

14. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

15. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

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## **ECONOMIC CRIME COMMITTEE OF THE POLICE AUTHORITY BOARD**

**Friday, 5 July 2019**

Minutes of the meeting of the Economic Crime Committee of the Police Authority Board held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Friday, 5 July 2019 at 11.00 am

### **Present**

#### **Members:**

Nicholas Bensted-Smith (Chairman)

Simon Duckworth

Deputy Keith Bottomley

#### **City of London Police Authority:**

Simon Latham

- Deputy Chief Executive

Alex Orme

- Head of Police Authority Team

Oliver Bolton

- Deputy Head of Police Authority Team

Alistair MacLellan

- Town Clerk's Department

Dr Lucy Fraser

- Town Clerk's Department

#### **City of London Police Force:**

Karen Baxter

- Commander (Economic Crime)

Pauline Smith

- Director of Action Fraud

Claire Walton

- Action Fraud Service Development Manager & Leadership Facilitator

Jennifer V

- Head of Research and Analysis (National Fraud Intelligence Bureau)

### **1. APOLOGIES**

Apologies were received from Doug Barrow, Alderman Emma Edhem and Deputy James Thomson.

### **2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were no declarations.

### **3. TERMS OF REFERENCE**

**RESOLVED**, that the terms of reference be received.

### **4. APPOINTMENT OF CO-OPTED MEMBER(S)**

Members considered the co-option of two Members to the Committee, noting that supporting statements had been received from two candidates, Deputy Robert Merrett and James Tumbridge. Members agreed that those two candidates should be co-opted, with the option being retained to invite a representative from the Home Office as an Observer on to the Committee.

**RESOLVED**, that Deputy Robert Merrett and James Tumbridge be co-opted on to the Economic Crime Committee for 2019/20.

5. **MINUTES**

**RESOLVED**, that the public minutes and non-public summary of the meeting held on 5 April 2019 be approved.

6. **PUBLIC REFERENCES**

Members considered a joint report of the Town Clerk and Commissioner regarding public references and the following points were made.

**1/2017/P – Fraudulent Cryptocurrencies**

- The Commander (Economic Crime) confirmed this reference would be allocated a named responsible officer and closed as soon as possible.

**2/2017/P – Cyber Training**

- Members noted that four training sessions had recently been delivered to Members and agreed that this reference could be closed.

**3/2018/P – Shaping the National Narrative around Economic Crime**

- The Commander (Economic Crime) confirmed that this reference would be the subject of a report to the October 2019 meeting.

**4/2018/P – Action Fraud Customer Experience**

- Members noted that this was an agenda item that day and therefore this reference could be closed.

**7/2019/P – National Lead Performance Reporting Model**

- Members the recent launch of a Fraud Hub and agreed that this reference could be closed.

**10/2019/P – National Lead Force Performance – Resourcing Section**

- Members agreed that this reference could be merged with 7/2019/P and closed.

**14/2019/P – National Lead Force Performance Reporting – Tiered Data**

- The Town Clerk agreed to liaise with Andrew Lentin to establish if this reference could be closed.

**16/2019/P – National Lead Force Performance – Use of Specials**

- Members noted that this reference would be the subject of a report to the October 2019 meeting of the Committee.

- In response to comments from a Member, the Director of Action Fraud agreed that the forthcoming report would include an assessment of the appropriateness of Specials contacting victims of fraud. The Commander (Economic Crime) assured Members that partner organisations working with the City of London Police would identify themselves, when partnered with the Police, as representatives of Action Fraud, not their own partner organisation.

**RESOLVED**, that the report be received.

**7. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

**8. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

There was no other business.

**9. EXCLUSION OF THE PUBLIC**

**RESOLVED**, that under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Act.

**10. NON-PUBLIC MINUTES**

**RESOLVED**, that the non-public minutes of the meeting held on 5 April 2019 be approved.

**11. NON-PUBLIC REFERENCES**

Members considered a joint report of the Town Clerk and Commissioner regarding non-public references.

**12. PRESENTATION - ACTION FRAUD CUSTOMER EXPERIENCE**

The Director of Action Fraud was heard regarding Action Fraud Customer Experience.

*Simon Duckworth left at this point of the meeting, thus meaning the meeting became inquorate. There being no items requiring decision remaining on the agenda, the Town Clerk agreed to take a note of items discussed on the remainder of the agenda, for submission to both the Police Authority Board and the next scheduled meeting of the Economic Crime Committee.*

**13. ECONOMIC CRIME COMMITTEE OF THE POLICE AUTHORITY BOARD INTERIM BRIEFING**

Members considered a interim briefing of the Commander (Economic Crime).

**14. ECONOMIC CRIME ACADEMY UPDATE: 2 MONTHS TO 31 MAY 2019**

Members considered a report of the Commissioner regarding the Economic Crime Academy for the two months up until 31 May 2019.

15. **ECONOMIC CRIME DIRECTORATE PERFORMANCE REPORT APRIL-MAY 2019**  
Members considered a report of the Commissioner regarding Economic Crime Directorate Performance for the period April-May 2019.
16. **ECONOMIC CRIME VICTIM CARE UNIT PERFORMANCE TO 24 MAY 2019**  
Members considered a report of the Commissioner regarding the Economic Crime Victim Care Unit Performance to 24 May 2019.
17. **ECONOMIC CRIME DIRECTORATE STAFF NUMBERS AT 1 JUNE 2019**  
Members considered a report of the Commissioner regarding Economic Crime Directorate Staff Numbers as at 1 June 2019.
18. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**  
There were no questions.
19. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**  
There was one item of other business.

**The meeting ended at 12.37 pm**

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Chairman

**Contact Officer: Alistair MacLellan / [alistair.maclellan@cityoflondon.gov.uk](mailto:alistair.maclellan@cityoflondon.gov.uk)**



**ECONOMIC CRIME BOARD – PUBLIC OUTSTANDING REFERENCES**  
**CITY OF LONDON POLICE: SUITABLE FOR PUBLICATION**

Reference Number	Date	Action	Responsible Officer	Progress Update
1/2017/P	6 July 2017	<p><b>Fraudulent Cryptocurrencies.</b></p> <p>The Chairman noted the recommendation at the last meeting from the Port Health and Environmental Services Committee that City of London Police address the issue of fraudulent cryptocurrencies on its website. The Head of Economic Crime confirmed that he would action this.</p>	Commissioner	<p><b>November 2018:</b> In response to an update from the Commissioner noting that advice regarding fraudulent cryptocurrencies had been uploaded on to the City of London Police website, the Chairman requested that this reference be retained for the foreseeable future so that it could be periodically reviewed by the Board. Link is now on the Action Fraud website.</p> <p><b>January 2019:</b> To be closed prior to April 2019  The national guidance that Action Fraud provides is that all force websites sign-post to Action Fraud for information on fraud to ensure a consistent approach and to encourage reporting to AF by fraud victims. If you look briefly at websites from <a href="#">Cambs</a>, and <a href="#">Suffolk</a> you will see they point to AF and do not detail any information on fraud.</p> <p><b>July 2019:</b> Reference to be allocated named responsible officer and closed in advance on October 2019 meeting</p> <p><b>October 2019:</b> The responsible officer will be Pauline Smith with Adam Mercer as her deputy.</p>

**CITY OF LONDON POLICE: SUITABLE FOR PUBLICATION**

**ECONOMIC CRIME BOARD – PUBLIC OUTSTANDING REFERENCES**  
**CITY OF LONDON POLICE: SUITABLE FOR PUBLICATION**

Reference Number	Date	Action	Responsible Officer	Progress Update
3/2018/P	28 November 2018	<b>Agenda Item - Shaping national narrative around economic crime.</b> Discussion of Economic Crime Board's role in shaping narrative around cybercrime to be an agenda item at a future meeting.	Commander Economic Crime	<b>July 2019:</b> Report to be submitted to October 2019 meeting.  <b>October 2019:</b> Item on the agenda
14/2019/P	5 April 2019	<b>Agenda Item 5 – National Lead Force Performance.</b> Commander (Economic Crime) to liaise with Andrew Lentin re tiered data in preparation for reporting to next meeting.	Commander Economic Crime	<b>July 2019:</b> Town Clerk to liaise with Andrew Lentin to confirm whether this reference can be closed.

**CITY OF LONDON POLICE: SUITABLE FOR PUBLICATION**

**ECONOMIC CRIME BOARD – PUBLIC OUTSTANDING REFERENCES**  
**CITY OF LONDON POLICE: SUITABLE FOR PUBLICATION**

Reference Number	Date	Action	Responsible Officer	Progress Update
16/2019/P	5 April 2019	<b>Agenda Item 5 – National Lead Force Performance.</b> Use of Specials in Economic Crime cases to be reviewed in light of difficulty in securing skilled individuals for long-term investigations	Commander Economic Crime	<p>ECVCU are to use specials in contacting victims in order to increase capacity to help victims of Economic crime to cope and recover. This will help offset the funding gap. MLIU currently use a special, to analyse bank accounts used in money laundering. IFED have utilised specials in an investigative capacity (PSIs)</p> <p><b>July 2019:</b> Report to be submitted to October 2019 meeting</p> <p><b>October 2019:</b> Document 'Use of Specials in Economic Crime Report' is included on the agenda.</p>

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